IOEY LAI

Calgary, AB (403) 397-3556 joey@jlai.ca http://www.jlai.ca

OBJECTIVE

Develop and acquire better programming skills and practices with a team of highly skilled professionals.

EDUCATION

Bachelor of Computer Information Systems with Minor in Business

2015

Calgary, AB

Mount Royal University

- Cumulative GPA of 3.68/4.0
- · Deans honor roll

Diploma in Information Technology Software Development

2011

SAIT Polytechnic

Calgary, AB

- Cumulative GPA of 3.85/4.0
- · Graduated with honors

TECHNICAL SKILLS

- Java, C# .NET
- REST, HTML, CSS, ¡Query, Javascript
- SQL, T-SQL, PL/SQL, MySQL
- TDD, SCRUM, Extreme Programming
- Software Design/ Analysis

- IIS, Apache Tomcat, Team City, Octopus
- Eclipse, Visual Studio, Resharper
- Windows, OSX, Linux, VM's
- SVN, Git, CVS
- · Microsoft Office

SOFT SKILLS

Communication

- Participates in daily SCRUM.
- Regularly provide demonstrations to business analysts and other team members.

Teamwork

- Worked with a team of 20+ developers and business analysts at CGI and Evoco.
- Regularly engaged in paired programming and code reviews to resolve technical issues.
- Work with business analysts to define system requirements.

Time Management

- Balancing school, work, and personal time without sacrificing quality of work accomplished.
- Able to break down large tasks into smaller manageable tasks.
- Participate in sprint planning to determine goals and outcomes of sprint; Prioritizing and providing estimates for stories/ tasks.

RELATED WORK EXPERIENCE

Independent Software Developer

2014 - Present

Calgary, AB

Knelf

- Startup company with great vision and leadership
- Web application for character development
- Working along with product owners and managers to flush out stories for development.
- Agile/ Lean software development, TDD and Extreme programming practices

 Independent Software Developer jlai Consulting Inc. Software development consultant Web development 	2013 – Present Calgary, AB
 Independent Software Developer ITforDev Consultant at Evoco Inc, an Accruent Company, as a Production Support Developer. SaaS construction change management system Managed and implemented data integration with client source systems (SAP). Implemented client requests. Maintained legacy/production systems. 	2013 – 2014 Calgary, AB
Junior Java Developer CGI Group Inc. Production Account System (PAS) for major 0&G companies Wrote rapid scenario tests that ran against memory to runtime of tests. Produced UML diagrams to visualize system behaviors and activities. Applied code refactoring's. Prepared training presentations for knowledge transfer within the team globally. Collaborated with a team in India using follow-the-sun global business workflow model. ADDITIONAL WORK EXPERIENCE	2011 – 2013 Calgary, AB
 Sales Consultant Rogers Plus Store #628 Trained new employees to conform with current practices resulting in continued customer satisfaction Showed leadership in managing daily tasks of other employees Maintained an average of +80% CSAT (Customer satisfaction surveys) Handled and resolved customer conflicts professionally resulting in continued customer satisfaction 	2008 – 2011 Calgary, AB
 CERTIFICATIONS/ HONORS/ AWARDS MRU Dean's Honor Roll SAIT Software Development Diploma with Honors SAIT Information Systems Award Acclivus R³ interAction Certificate Acclivus R³ transAction Certificate Alexander Rutherford Scholarship Rogers Sales Certification 	2012/ 2013 2011 2010 2009 2009 2009 2008

REFERENCES/PORTFOLIO AVAILABLE UPON REQUEST